



HELP US HELP YOU

Here at Wyndham Vacation Ownership, you are our No. 1 priority. Protecting your information and providing you with the latest information about dishonest individuals or companies is of the utmost importance to us. So I appreciate this opportunity to provide you with an update about our ongoing efforts in this regard.

With so many companies claiming to be “on your side,” it can be hard to tell which claims are true, and which offer more hype than help. You may have already heard some hype from **VO Financial** — a company claiming to help victims of timeshare fraud when in fact, they practice what they preach against. Our owners have reported to us that VO Financial is carrying on unlawful business practices — attempting to defraud unsuspecting owners.



We have reason to believe that VO Financial is linked to **Vacation Ownership (VO) Group** — the two companies share the same principals. Why should that matter to you? Recently, a federal grand jury for the District of New Jersey returned a 44-count indictment against the principals of VO Group and co-conspirators for their alleged roles in a **\$3 million mail and wire fraud conspiracy** involving timeshare mortgages. What you may not know is Wyndham Vacation Ownership and several of our owners are cooperating with the FBI in their criminal investigation against those indicted. And to date, seven co-conspirators pleaded guilty to charges against them.

OUR COMMITMENT

Our commitment is, and always will be, to protect you from unscrupulous companies who aim to profit by misleading you. But we need your help. If you think you’ve been the victim of fraud by VO Financial, or have simply been contacted by them, we want to hear from you.

Help us protect you and your fellow owners by calling us at **1-855-800-6751**. Together, we’re stronger — and what you know could save thousands of owners from falling victim to fraud.

Sincerely,

Greg Bendlin
General Counsel
Wyndham Vacation Ownership



AS A REMINDER, Wyndham does not sell or provide owner information to non-Wyndham companies. We strongly recommend that you always confirm that you are speaking with a Wyndham representative before engaging in any dialogue about your ownership.